



Frequently Asked Questions

Teaching & Learning in the Diverse Classroom

When does the course begin?

The course is self-paced, which means you may enroll at any time.

For maximum flexibility in facilitating a learning community experience at your own pace, we recommend learners enroll in the verified track. With the verified track, you will also have access to course materials beyond the course end.

Participants in the audit track do face the limitation of having access to the course for only 5-weeks from the point of enrollment.

If you are taking the course with a cohort organized by your institution, your local facilitator will provide you with start times and schedule details.

I would like to facilitate a local cohort. Where do I start?

To get started facilitating a local cohort, please [request the facilitators' guide](#).

What online learning platform is used for this course?

This is a Massive Open Online Course (MOOC) hosted on the [edX platform](#).

How much time will I spend per module?

We estimate that it will take about 2 to 4 hours to complete each module.

How do I enroll in the course?

Navigate to the [Teaching & Learning in the Diverse Classroom](#) on edX, register with edX, and enroll in the course.

Once you have enrolled, the course will be displayed on your edX dashboard.

See this article for more information: [How do I begin my course?](#)

Is the certificate from the Center for Teaching Innovation, and how do I get it?

The certificates are issued through edX, but they are from the Cornell University's Center for Teaching Innovation.

To earn a certificate, you must be enrolled in the Verified certificate track, and you must successfully answer the Verified checkpoint questions within the course.

This article tells how to find your certificate: [How are edX certificates delivered?](#)

Will I have access to the course content after the five-week enrollment period ends?

If you have paid for the Verified Certificate you will have open-ended access beyond the course end date.

If you are auditing the course, you will lose access to the content after 5 weeks. You may however sign up for the course again with a different email account to start a new 5-week period.

How do I earn a certificate?

To earn a Verified Certificate, you will need to:

1. pay the Verified Certificate upgrade fee
2. verify your identity with a webcam and government-issued ID
3. pass all assignments
 - with a grade of at least 50% across all the "Check Your Learning" questions combined
 - by the deadline

For more information about how the Verified Certificate works, review this edX article: [What is a Verified certificate?](#)

If I pay and complete all the requirements for a Verified certificate, will I receive an email completion too or just access to a certificate?

Those who pay and complete the requirements for a Verified Certificate can access it via their edX account once the course is completed. They can then download and print their certificate for their records. For more information, review [Where can I find my certificate?](#)

I registered to receive the Verified Certificate; can I get a receipt?

Yes! Follow the instructions in this article to access the receipt in your account: [Can I get a receipt for my enrollment fee?](#)

Can I get financial assistance for the Verified Certificate fee?

Yes! If needed, you can receive up to a 90% discount. Review this article for more information about how to apply: [How do I apply for financial assistance?](#)

A group in our organization is taking the course. We would like to pay for the Verified certificates for all group members with a single credit card. Is there a way we can do that, or does the actual person enrolling in the course have to pay for the certificate?

You may pay for a group using one credit card.

1. Navigate to the Teaching & Learning in the Diverse Classroom enrollment page: [Teaching & Learning in the Diverse Classroom](#)
2. Scroll until you see "Interested in this course for your Business or Team?"
3. Follow the prompts to "Purchase now" or "Request Information".

If you have more questions, follow the instructions in this article: [Can I pay for the Verified Certificate for several of my employees or friends?](#)

When I complete the course, can I go back and pay for the certificate later or do I have to pay for it before starting the course?

You have the option of upgrading to a Verified Certificate during the first few weeks of the course. The exact deadline will be displayed on the main course page.